



PLATFORM COMPARISON CHECKLIST

Know What to Ask Before You Commit

A comprehensive guide to get your organization evaluating AMS platforms with confidence.

Provided by **CONNEXIONS**
Appraisal Management Software



PLATFORM COMPARISON CHECKLIST

Not all appraisal management platforms are built the same. Use this checklist to evaluate any AMS on the criteria that matter most: pricing transparency, technology depth, service model, and long-term vendor stability. Check each item as you verify with your current or prospective provider, ask for written responses, and use the highlighted notes as a point of comparison.

PRICING & HIDDEN COSTS

- ☐ **Confirm zero setup or implementation fees in writing**

\$0 with Connexions

Ask competitors to provide written confirmation many report undisclosed onboarding costs.

- ☐ **Verify appraiser repository fees (per-appraisal or monthly)**

Competitors charge

Some platforms charge appraisers up to \$19.99/mo or 3% per transaction, costs that flow back to your network.

- ☐ **Ask about tier-gated feature unlocks and upsells**

Common hidden fees

Venture Capital-backed platforms frequently lock key features behind premium plans to meet growth targets.

TECHNOLOGY & AI CAPABILITIES

- ☐ **Only Connexions offers Predicted Estimated Delivery Date (PEDD) delivering industry-leading accuracy**

Industry-leading accuracy

Does your current AMS provider offer PEDD with published accuracy benchmarks?

- ☐ **Evaluate AI QC depth: full review vs. surface-level flags**

Multiple QC integrations included

Connexions integration with Profet.ai by PropMix and ACI Sky provides comprehensive quality control (QC). Competing tools offer limited or add-on-only coverage.

TECHNOLOGY & AI CAPABILITIES

☐ Review reporting flexibility & available data export points

Connexions offers 500+ appraisal data points with fully customizable ad hoc reporting. Build the reports you need, on demand.

Competitors offer few data points

SUPPORT & SERVICE MODEL

☐ Obtain a written support service level agreement (SLA) commitment (response time vs. ticket queue)

Most platforms rely on ticket systems with no published response time commitments.

Less than 2h response time

☐ Confirm dedicated account management is included at no extra cost

A named account manager is standard with Connexions. Competitors charge or require premium plan upgrades.

Included with Connexions

☐ Ask whether the platform supports customizable workflows, feature enhancements, and rapid hot fixes

Connexions adapts to your operations: configurable workflows, client-requested enhancements, and same-day hot fixes when it matters. Competitors ship a standard product and put your request in the queue.

Competitors standard product

SECURITY & INDEPENDENCE

☐ Request SOC 2 Type II certification documentation from all vendors

Connexions is verified; look for an AMS who has this certification publicly.

Verified for Connexions

SECURITY & INDEPENDENCE

☐ Ask about external venture capital and investor influence

Competitors externally funded

Platforms backed by outside capital answer to return timelines, not customer needs. Connexions maintains private ownership, for means faster decisions, and faster releases.

☐ Evaluate long-term vendor stability and track record

20+ years proven expertise

Ask who their clients are, how long those relationships have lasted, and whether the platform has changed hands.

CONNEXIONS: INDEPENDENTLY OWNED AND OPERATED

20+ Years Experience

Continuous innovation since before the industry went digital.

10M+ Valuations

Trusted at scale across lenders and AMCs across North America.

\$6T+ Mortgages

The infrastructure behind the transactions that matter most.

\$0 VC Funding

Every feature built for clients, not quarterly targets.

WHY INDEPENDENCE MATTERS:

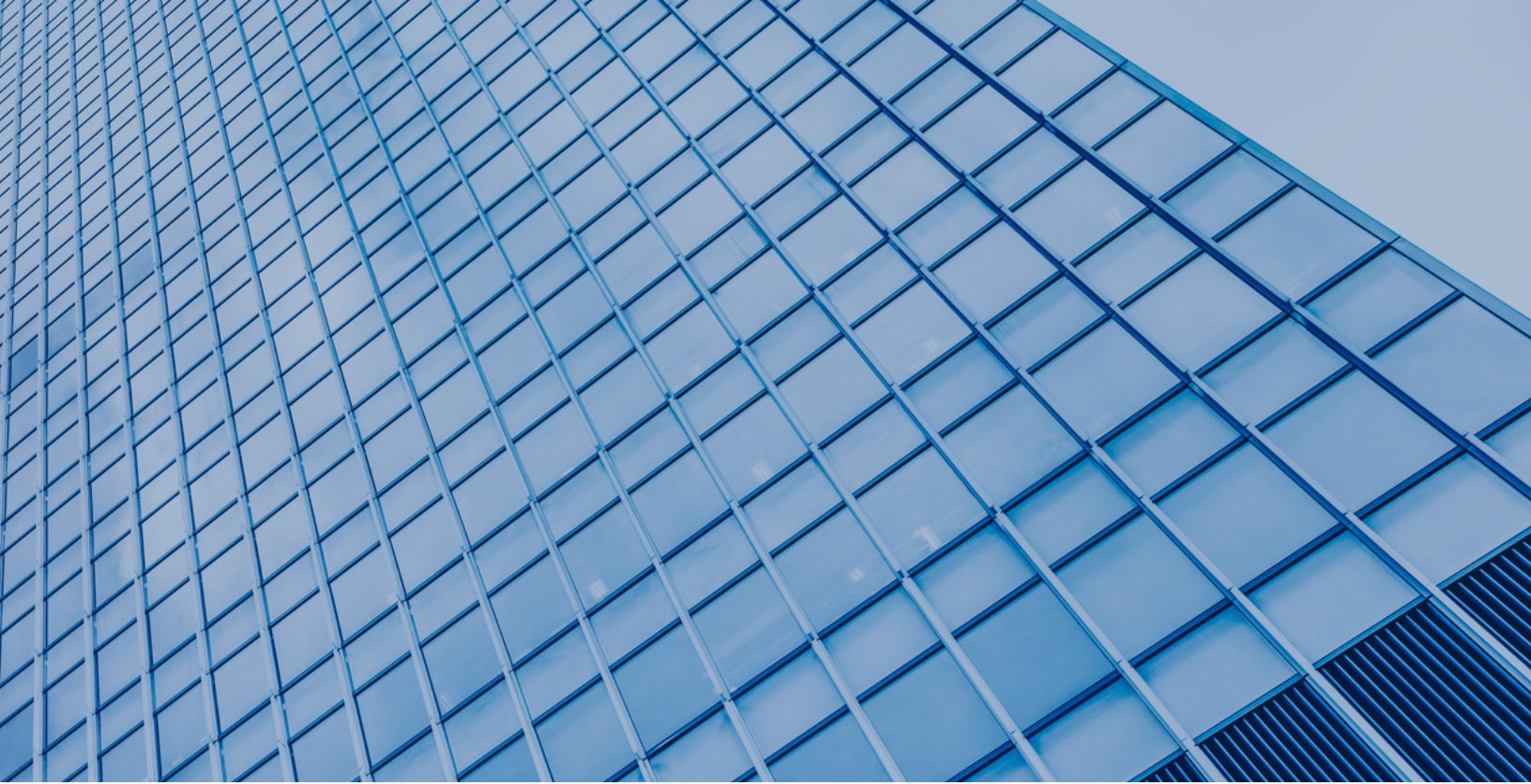
Every product decision is driven by customer needs, not investor return timelines or growth-at-all-costs mandates. That means fewer surprise pivots, no fee hikes to hit quarterly targets, and technology that evolves with your workflow, not a board deck.

GET STARTED: [CONNEXIONSSOFTWARE.COM](https://connexionssoftware.com) ↗

HOW CONNEXIONS SCORES: FEATURE COMPARISON MATRIX

Once you've completed the checklist, use this matrix to see how Connexions performs against every benchmark. Data sourced from publicly available vendor documentation and verified client reporting.

FEATURE	CONNEXIONS	COMPANY A	COMPANY B	COMPANY C
Predicted Estimated Delivery Date (PEDD) AI delivery prediction	Yes — Industry leading accuracy	No	Estimated Delivery Date (EDD) No benchmark	No
AI Quality Control Automated appraisal review	Profet.ai ACI Sky	Yes — RealView	Limited	CrossCheck only
Commercial & Portfolio Non-residential valuation support	Full support	Yes — Appraisal Scope	No	Yes
Setup Fees Onboarding & implementation cost	\$0 — Free	Not disclosed	Reported fees	Not disclosed
Dedicated Account Management Named rep, no tier requirement	Free — Included	Paid / tiered	Paid / in contract	No
Support Response Time Published SLA commitment	< 2 hours	Ticket queue	Not published	Not published
Appraiser Portal Fee Monthly or per transaction fee	\$0 — Free	3% transaction fee	Not confirmed	\$19.99/mo
Vendor Director Active appraiser network size	50,000+	~ 35,000+	Marketplace	~ 40,000+
SOC 2 Type II Security & compliance certification	Verified	Verified	Verified	Verified
VC / External Funding Outside investor influence	\$0 — Independent	Cotality subsidiary	\$61.77M raised	Not disclosed



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Where valuation technology meets expertise

This checklist is provided for informational purposes only. It is intended as a general evaluation aid and does not constitute legal, compliance, or regulatory advice.

All platform capabilities should be verified directly with the vendor in writing. Connexions makes no warranty as to the completeness or ongoing accuracy of third-party data included in this document.

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